



**CERTIFICATION of COMPLIANCE**


*Pursuant to Republic Act 9485: An Act to Improve Efficiency in the Delivery of Government Service to the Public by Reducing Bureaucratic Red Tape, Preventing Graft and Corruption, and Providing Penalties Therefor*

I, Dr. Gerardo I. Mendoza, Filipino, of legal age, President of the Bulacan Agricultural State College, being responsible and accountable in ensuring compliance with Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its Implementing Rules and Regulations, hereby declare and certify the following truths:

1. The Bulacan Agricultural State College has established service standards known as the Citizen's Charter that enumerates the following:
  - a. Vision and mission of the agency
  - b. Frontline services offered
  - c. Step-by-step procedure in availing of frontline services
  - d. Employee responsible for each step
  - e. Time needed to complete the procedure
  - f. Amount of fees
  - g. Required documents
  - h. Procedure for filing complaints.
2. The Citizen's Charter is posted as information billboards in all the service office of Bulacan Agricultural State College that deliver frontline services.
3. The Citizen's Charter is positioned at the main entrance of the office or at the most conspicuous place of all the said service offices.
4. The Citizen's Charter is written either in English, Filipino, or in local dialect and published as an information material (e.g. booklet or brochure).
5. The Citizen's Charter is uploaded in the agency's website and accessible to the public.
6. The Citizen's Charter was first published on August 26, 2009 and underwent review and revision on October 17, 2013 as required under Section 4, Rule IV of the IRR: *The office or agency shall review the Citizen's Charter whenever necessary, but not less than once every two-years.*
7. The Citizen's Charter already shows the improvements (minimum of three) that resulted from the process review of frontline service delivery, specifically: (indicate process improvements made such as streamlining of procedures, shortened *turnaround time*, *reduction in the number of signatories*, etc.)

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS HEREOF, I have hereunto set my hands this 26<sup>th</sup> day of November 2014 in San Ildefonso, Bulacan, Philippines.

  
**GERARDO I. MENDOZA, Ph.D.**  
President  
Bulacan Agricultural State College





Republic of the Philippines  
**BULACAN AGRICULTURAL STATE COLLEGE**  
San Ildefonso, Bulacan

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**SAN ILDEFONSO, BULACAN**

NOV 27 2014

  
**GERARDO I. MENDOZA, Ph.D.**  
President  
Bulacan Agricultural State College